

Corporate Social Responsibility

Our lines of action: pillars on which to base our commitments

Governance

Measures that illustrate our determination to extend the adoption of a code of business conduct through exchanges and active participation in order to:

- Prevent conflicts of interest by means of effective measures;
- Adopt an ethical behaviour and bolster transparency in governance;
- Share knowledge by being active in professional organizations of the sector



Stakeholder of the City

A set of actions intended to anticipate the new urban needs and to establish effective communication with the public partners and stakeholders.

- Dialogue and cooperative procedures with the institutions and all counterparts
- Facilitation and citizen participation in plans for the development of the City;
- Redevelopment of our buildings by analysing how suitable their initial function is for the current environment



Social commitment and sponsorship

AG Real Estate deploys a significant range of solidarity and support actions for the social fabric by getting involved in socio-cultural events.

- Solidarity actions to support the homeless and the most needy segments of society;
- Initiatives in favour of inclusion and equal opportunities (development of the non-profit association [Up4North](#) asbl)
- Establishment of a sponsoring policy to support youth and vulnerable people



Environment & Client

These initiatives relate to our core business and involve all our teams to reshape the City of Tomorrow in a positive manner while having the interests of our clients and partners at heart.

- Analysis and development of assets thanks to technical alterations (new boilers, solar panels, etc.);
- Health and well-being of the occupants through practical and collective services (custodial service, [Commuty...](#))
- Energy performance monitoring (EPB conformity) and consumption optimization ([Optiwatt](#) platform)
- Development of environmental provisions for the occupants ([WeCircular](#), [Commuty...](#))
- Waste management by selective sorting means
- Supply chains and partnership with suppliers of goods and providers of services in line with our environmental protection ambitions.



Team

As a company with [Investors In People](#) certification, because the future is at stake now and it has to come from the inside, we strive to carry out awareness raising and support campaigns in the company.

- Proposals for training to help employees develop their potential;
- Sharing knowledge through the implementation of a mentoring programme;
- Sustainable mobility of teams facilitated by internal tools (Mobility policy...);
- Promote measures to improve private and work life (teleworking, Cafeteria Plan, healthcare, etc.);
- Encourage the teams to participate in social and environmental initiatives (Operation Thermos, donation of blood)

